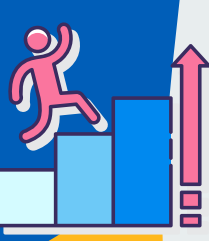


London Sickle Cell Improvement Programme

Enhancing services across all care settings for improved care, patient experience, and outcomes

NHS England Quality Improvement Actions



The London Sickle Cell Improvement Programme (LSCIP) was established by the NHS and partners, following work done in sickle cell disease care, based on recommendations made in the 'No One's Listening' report (SCTAPPG, 2021). The LSCIP's two year funding by NHS England national and regional teams will provide the resource needed to address four of 10 Quality Improvement Actions (ACTION) for sickle cell services, identified by NHS England. These new services mark the initial steps to making care better and more accessible to all people living with sickle cell disorder. It is hoped that following success, funding will be ongoing.

Contact your local Haemoglobinopathy Coordinating Centre to find out more.

01

Workstream 1: Urgent and emergency care pathways

Across London, there are hyper-acute service pilots being implemented with telephone triage to bypass the emergency department and access specialist care, which are going live from **spring 2024**.

ACTION: Prevent acute exacerbations of end-organ complications

ACTION: Improve patient experience



02

Workstream 2: Community pilots

London is investing in community based care models that contribute to improvements in the above two actions, plus:

ACTION: Address primary prevention strategies

Red cell community services are launching from **spring 2024** in each London ICB to provide holistic support.



02

Workstream 2: Community pilots

Children and young people peer to peer mentoring programme

This Sickle Cell Society led programme connects young people with sickle cell disorder aged 10-24 to mentors who can support their health and wellbeing.

To find out more, click here:

www.sicklecellsociety.org/mentoring/



03

Workstream 3: Universal care plan

The universal care plan (UCP) is a digital record system across London which will support the upload of all patient care records related to sickle cell for all settings of care.

To date, the UCP fields and systems have been agreed, and staff training is planned. UCPs will go live across London in **April 2024**.

ACTION: Address data, access, and digital tools, including electronic care plans

