

IHT Escalation Pathway

Network team to send the following data every Tuesday to Clinical Leads, CNS, Ops Managers:

- Number of IHT transfers by hospital
- Day of referral and % treated within 2 days of referral
- Actual weekly volumes
- Referral to treatment time
- Angio/PCI wait list and times

Network team will include a summary of the number of patients waiting over 3 days and the corresponding RAG rating of escalation.

CNS/IHT co-ordinators at each site:

- Check Teleologic IHT list at least 1x daily
- Review Teleologic email and data pack sent weekly
- Attend weekly IHT monitoring call (Tuesday)

Green IHT

Fewer than 5 patients waiting >72 hours no need for further action.

- CNS/MDT co-ordinator updates on weekly IHT monitoring call (Cath Labs IHT – General) with any trust bed capacity issues.
- For any single patient waiting > 120 hours, discuss with DGH directly.

Amber IHT

5-10 patients waiting > 72 hours, CNS/MDT co-ordinator to update Clinical Leads, Ops Managers and network team

- CNS teams / MDT co-ordinators discuss cross-site capacity options using weekly IHT monitoring call to agree mitigations.
- If mitigations are not expected to be sufficient to reduce IHT list in next 2-3 days, meet again on Thursday.

Red IHT

10 or more patients + waiting > 72 hours, escalate urgently.

- CNS teams/IHT co-ordinators to attend weekly IHT monitoring call and cross-site action and capacity planning to take place. Cancellation of electives to be considered.
- Follow-up monitoring call to be arranged for Thursday, to review actions and plan further mitigations ahead of the weekend.